

# Assuring and developing competency



## In challenging business environments competent people are essential.

Identifying and developing the right people, in the right place, at the right time is increasingly supporting growth and the effective utilisation of employees in lean environments. The 'traditional' approach to competency is often to buy in skills, or send people on training courses. But is this effective?

Assuring development and competency is a process which clearly defines which competencies are required, the best development methods, how this is assessed and that the assessment is valid.

This process offers methods which guarantee that people are truly competent in normal situations, in planned abnormal situations and, most importantly, in unplanned abnormal situations.

### Speaker

**Amanda Eyles** is a Principal Lead Consultant in ABB Engineering Services. Throughout her career Amanda has been involved in the development and leadership of people and teams in a variety of process industries including metals, chemicals, automotive and pharmaceutical worldwide.

Having experience in line management, project management and consultancy Amanda currently works with companies to identify and develop organisation competencies with particular focus on project management, process improvement and change management. She leads ABB's organisation change programme and, as a performance coach, works closely with senior managers in ABB and many external customers

### Registration

The lunchtime forum events are by invitation only and are for ABB customer attendees from operating company personnel, in the chemical, petrochemical, oil & gas, life sciences, metals, pulp & paper and consumer industries. Places are limited so please contact Lunchtime Forums to register:

Tel: 01642 372029 Email: [LTForums@gb.abb.com](mailto:LTForums@gb.abb.com)



**The forums are FREE of charge and will provide an update on key industry topics, share best practice, demonstrate a practical approach and give an opportunity to network with other industry colleagues.**

**Location:** CATCH Centre, Grimsby

**Date:** 9th July 2010

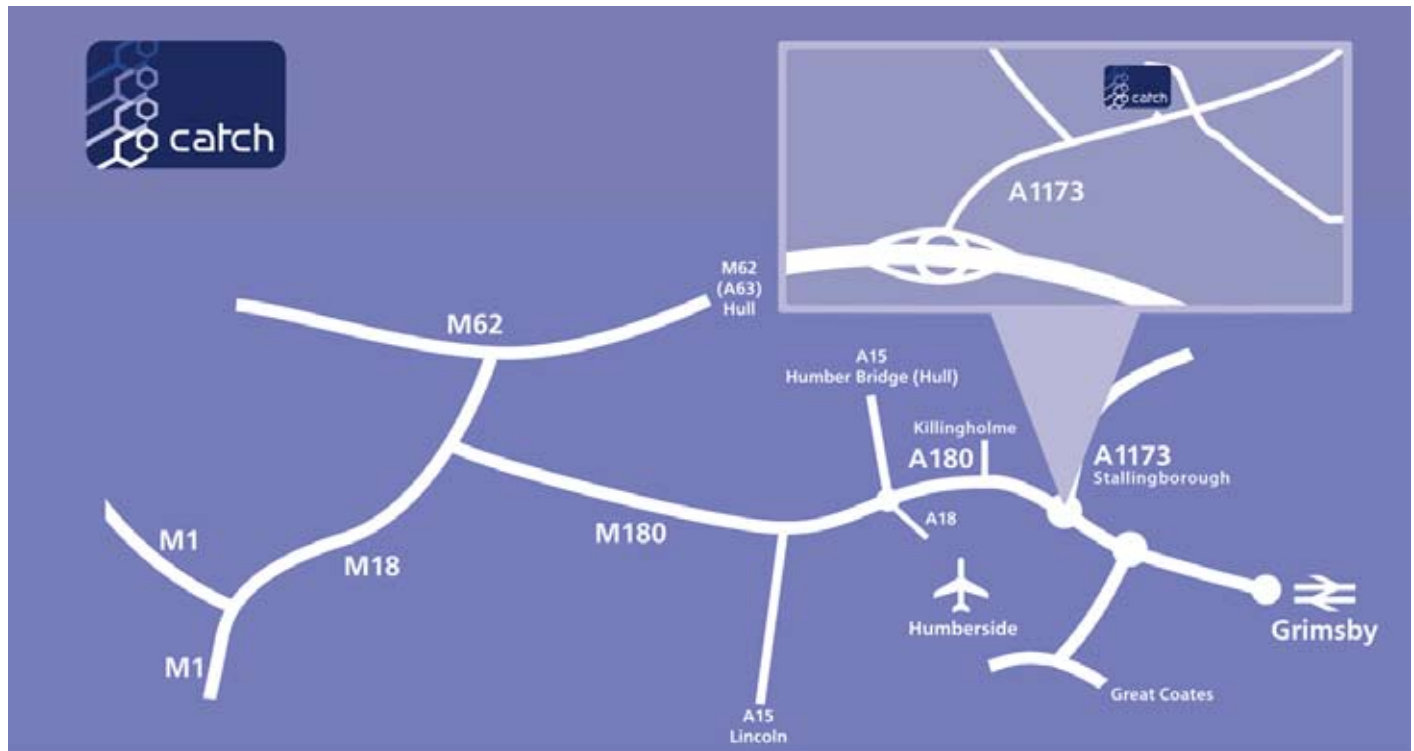
<b>Time:</b>	12:00	Coffee
	12:10	Introduction
	12:15	Assuring and developing competency
	12:50	Questions and answers
	13:00	Buffet lunch
	13:30	Close

# Grimsby / Humberside lunchtime forum 2010

Date	Topic	Venue
9th July	Assuring and Developing Competency	Grimsby - CATCH Centre
10th September	Environmental Aspects of Projects	Hull - The Deep Business Centre
15th October	Care of Rotating Equipment	Grimsby - CATCH Centre
12th November	Process Safety KPI's	Hull - The Deep Business Centre
10th December	Asset Life Strategy	Grimsby - CATCH Centre

## How to get to the CATCH Centre, Grimsby

For Sat Nav - DN41 8T



It is our mission to make a real contribution to the competitiveness of the Chemical and Allied businesses in the Humber region by encouraging people to choose careers in the industry and by facilitating the provision of effective, industry-led training and competence assessment within an authentic plant environment.

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